

Enter to Learn, Go out to Serve

Parent Lounge Guide



Welcome to the Parent Lounge Portal where you can access a range of information relating to your child and the School.

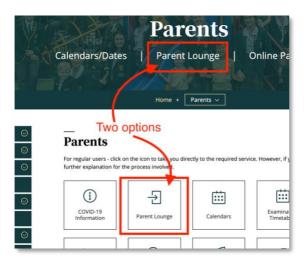
The following services are accessible once you have logged in:

- View your child's timetable
- Parent Teacher Interview bookings (when a session is upcoming)
- View and print your child's secondary school academic reports (commencing Autumn Term)
- View and edit important medical information recorded on your child's medical file
- Verify that medical information is up-to-date
- View and update your child's attendance record
- View school events calendar
- Update your address details
- Update emergency contact details
- Nominate which parent is the primary contact point

If, after following the instructions below, you have any questions about logging into or navigating Parent Lounge, please do not hesitate to contact Mrs Leigh-Ellen McMartin at the School Reception.

ACCESSING PARENT LOUNGE

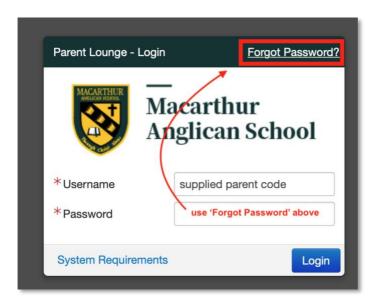
Use the links (below) on the School **Website**.



https://macarthur.nsw.tass.cloud/parentlounge

HOW TO LOG INTO PARENT LOUNGE

Once you have navigated to the link above a login page will appear.



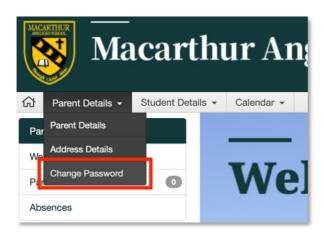
- 1. We will be sending you an email that contains your Username, which will actually be your parent code. Enter that code into the first box.
- 2. If this is the first time you are logging into the Parent Lounge you will need to use the **Forgot Password** link. This will generate a secure email to the email address you have supplied the school. Use the links in that email to create your own password.

3. You can change your password at any time once you are in the system or by using the **Forgot Password** option.

If your log in details are not working please contact Mrs Leigh-Ellen McMartin at the School Reception on 4647 5333.

HOW TO CHANGE YOUR PASSWORD IN PARENT LOUNGE

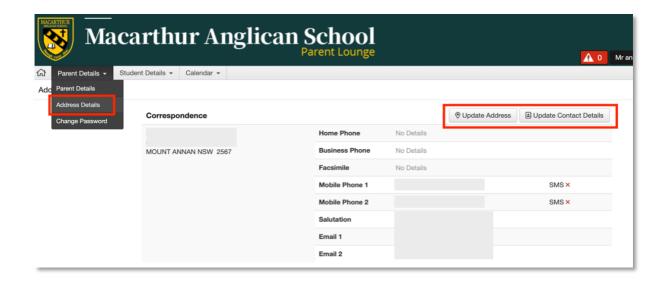
- 1. Under the **Parent Details** tab navigate down to the **Change Password** option
- 2. Follow the prompts to update your password



TO UPDATE PARENT ADDRESS DETAILS

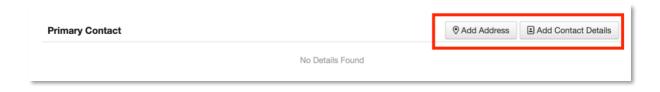
Once you have logged into Parent Lounge, follow the instructions below to update your Parent Address details.

- 1. Click Parent Details. Click Address Details.
- 2. Click Update Address or Update Contact Details.
- 3. You don't need to repeat (Add) details to the Residential address and Parent 1&2 sections if the data listed in the top section, **Correspondence**, would be the same details.
- 4. Update the information as necessary and then click **Submit Changes**.
- * Please note: You will not see your updated address details on Parent Lounge until the School has approved the 'Address Update Request'. If you have any queries, please contact Mrs Leigh-Ellen McMartin at the School Reception on 4647 5333.



HOW TO NOMINATE THE PRIMARY CONTACT PERSON

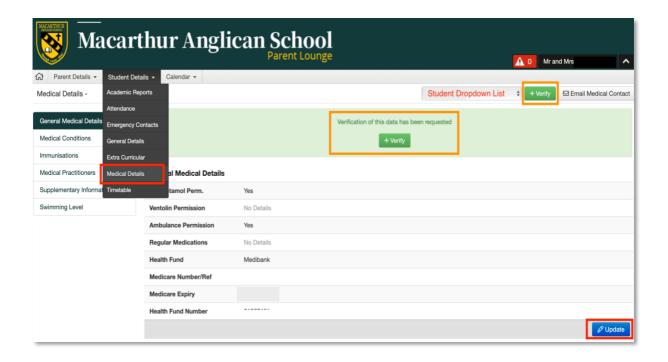
- 1. Using the same menu item **Address Details** scroll to the bottom of the page.
- 2. Once there you will see the Primary Contact section.
- 3. If it is blank choose the **Add Contact Details** button on the far right and complete the relevant details.



TO UPDATE YOUR CHILD'S MEDICAL INFORMATION

Once you have logged into Parent Lounge, follow the instructions below to update your child's Medical Information.

- 1. Click Student Details then click Medical Details
- 2. Scroll through the menu on the left hand side (see below).
- 3. Click **Update** as required.
- 4. Once you have made the necessary changes, click **Submit**
- * Please note: You will not see your updated medical details on Parent Lounge until the School has approved the 'Medical Update Request'. If you have any queries, please contact Mrs Leigh-Ellen McMartin at the School Reception.



IMPORTANT – PLEASE VERIFY YOUR CHILD'S MEDICAL INFORMATION

In the above screen shot you will see a green box with the word **Verify**.

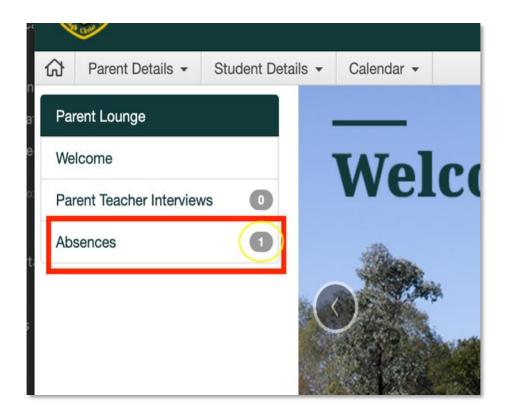
- 1. You will need to check your child's medical details and once you are happy to confirm the details are accurate, click **Verify.**
- 2. Once this has been done the green box will no longer appear.

TO UPDATE WHY YOUR CHILD HAS BEEN ABSENT

Once you have logged into Parent Lounge, follow the instructions below to enter details as to why your child was absent.

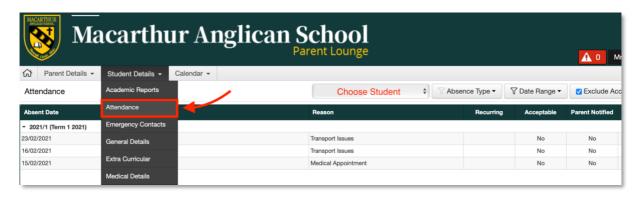
- 1. On homepage screen scroll down left menu to Absences
- 2. If there is an absence the number of absences will appear on the right side of the menu
- 3. Click the **Absences** menu
- 4. A window will appear for you to enter the absence reason.
- 5. Absences will be updated once the School has approved them in the system

^{*} Please note: The school will at various times in the year require that you re-verify your child's medical details. When this happens, the green box will re-appear.



TO VIEW A SUMMARY OF ATTENDANCE INFORMATION

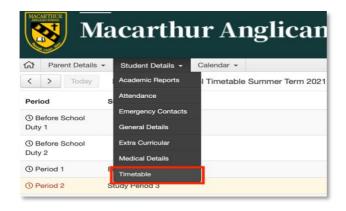
- 1. Click Student Details then Click Attendance
- 2. Dates of absences will appear in rows
- 3. Results can be filtered using the menus at the top.



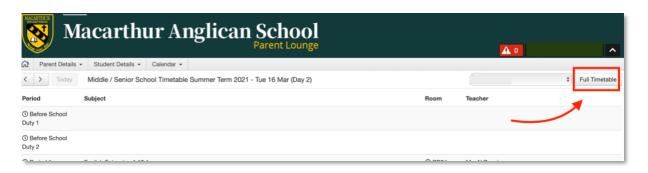
TO VIEW YOUR CHILD'S TIMETABLE

Your child's timetable can be viewed on Parent Lounge using two methods:

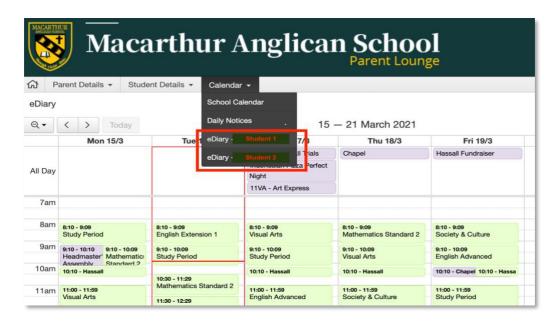
1. Under the top menu item **Student Details** navigate down to the **Timetable** option. This will provide you with the day view of the timetable.



A full timetable view can be accessed using the button on the far-right **Full Timetable**.



2. Under the top menu item **Calendar** navigate down to the student's **eDiary.** This will provide you with an overview options of the day, week, month. Move through dates using the < and > buttons.



* Please Remember: You <u>will not see</u> your updated Address or Medical details on Parent Lounge until the school has approved the 'Update Request'.

Should you require any assistance with using the Macarthur Parent Lounge, please contact Mrs Leigh-Ellen McMartin at the School Reception 4647 5333.